

Mrs. Hanes' Hand Made Moravian Cookies
 Moravian Sugar Crisps Co., Inc.
 4643 Friedberg Church Road
 Clemmons, NC 27012-6882

Toll Free Phone: (888) 764-1402
 Toll Free Fax: (888) 764-4072

Item	Description	Price	Qty
Ginger Crisps			
G-1	14 oz. Tin	\$22.00	_____
G-2	28 oz. Tin	\$40.00	_____
M-P	7 Ounce Tubes	\$22.00 for 2	_____
Sugar Crisps			
S-1	14 oz. Tin	\$22.00	_____
S-2	28 oz. Tin	\$40.00	_____
S-P	6.3 Ounce Tubes	\$22.00 for 2	_____
Black Walnut Crisps			
W-1	14 oz. Tin	\$22.00	_____
W-2	28 oz. Tin	\$40.00	_____
W-P	6.3 Ounce Tubes	\$22.00 for 2	_____
Lemon Crisps			
L-1	14 oz. Tin	\$22.00	_____
L-2	28 oz. Tin	\$40.00	_____
L-P	6.3 Ounce Tubes	\$22.00 for 2	_____
Chocolate Crisps			
C-1	14 oz. Tin	\$22.00	_____
C-2	28 oz. Tin	\$40.00	_____
C-P	7 Ounce Tubes	\$22.00 for 2	_____
Butterscotch Crisps			
B-1	14 oz. Tin	\$22.00	_____
B-2	28 oz. Tin	\$40.00	_____
B-P	6.3 Ounce Tubes	\$22.00 for 2	_____
Hanes Cookbook			
CB2	Hanes Cookbook 2	\$22.00	_____
Moravian Star			
EF	Traditional Star	\$30.00	_____

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Assorted Gift Packs

GP-1	2 Tube Variety Pack (S,G)	\$22.00	_____
GP-2	2 Tin Variety Pack (S,G)	\$42.50	_____
GP-3	3 Tin Variety Pack (S,G,C)	\$63.00	_____
GP-4	4 Tin Variety Pack (S,G,C,L)	\$84.00	_____
GP-5	5 Tin Variety Pack (S,G,C,L,B)	\$104.00	_____
GP-6	6 Tin Variety Pack (S,G,C,L,B,W)	\$123.00	_____
TU-6	6 Tube Variety Pack (S,G,C,L,B,W)	\$66.00	_____

Subtotal: _____

Shipping & Handling (See Chart): _____

Sales Tax (2% of total)(N.C. residence only) _____

Purchase Total: _____

S=Sugar Crisp, G=Ginger Crisp, C=Chocolate Crisp, L=Lemon Crisp, B=Butterscotch Crisp, W=Black Walnut Crisp

Bill Address

Name:
Street 1:
Street 2:
City:
State:
Zip Code:
Ship At Once: <input type="checkbox"/> Ship To Arrive By: _____

Contact Information

Phone:
E-mail:

METHOD OF PAYMENT

MasterCard (16 Numbers)
 VISA (16 Numbers)
 American Express (15 number)

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
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Signature _____ Exp. Date _____ / _____

Ship To Address

<input type="checkbox"/> Same As Above <input type="checkbox"/> Ship to Address below
Name:
Street 1:
Street 2:
City:
State:
Zip Code:
Gift Message:

Mrs. Hanes' Cookies Shipping Chart

If Order Totals:	Standard	UPS 2nd Day Air	UPS Next Day Air
	Add	Add	Add
Up to \$39.99	\$9.95	\$36.00	\$60.00
\$40.00 to \$62.99	\$11.00	\$42.50	\$70.00
\$63.00 to \$83.99	\$12.25	\$49.00	\$78.50
\$84.00 to \$103.99	\$13.25	\$55.00	\$81.00
\$104.00 to \$122.99	\$14.75	\$60.00	\$90.00
\$123.00 to \$159.99	\$16.50	\$70.00	\$96.00
\$160.00 to \$199.99	\$17.50	\$79.00	\$107.00
\$200.00 to \$299.99	\$25.00	Call	Call
\$300.00 to \$399.99	\$30.00	Call	Call
\$400.00 to \$499.99	\$40.00	Call	Call
\$500.00 to \$599.99	\$50.00	Call	Call
\$600.00 to \$699.99	\$65.00	Call	Call
\$700.00 to \$999.99	\$80.00	Call	Call
Over \$1000.00	\$99.00	Call	Call

DELIVERY, HANDLING & INSURANCE CHARGES FOR EACH SEPARATE ADDRESS

Please Note: Each address you ship to require individual calculations to determine the postage charge. AK, HI, VI, and PR require an additional \$14.00 for each address plus regular shipping and handling. These packages are sent by US Priority Mail

Telephone Orders

If you prefer to order by phone, we will gladly help you. We add phone lines every year, but things sure do get busy, so – CALL EARLY!!!

Mon.-Fri: 8am-5pm, Sat. 9am-2pm (Oct.-Dec., Sat.8am-4pm)

Phone: (336) 764-1402

Fax: (336) 764-8637

Outside the 336 area code

Call toll free (888) 764-1402

Fax toll free (888) 764-4072

Internet Orders

Our secured on-line store has been greatly improved! Just click on the 'Address Book' and set up your address book for Aunt Sue, Cousin Jim, and don't forget yourself! Once you have registered you can return any time and find all pertinent "ship to" information stored (with the exception of your credit card number – that's for your safety). www.hanescookies.com

Important Fax Information

Fax#: (336) 764-8637 | Toll Free Fax#: (888) 764-4072

If you order by fax, Do Not Send A Copy Of Your Order By Mail. This could result in possible duplication. Include your credit card information and don't forget to give us your address.

Payment

We accept Visa, MasterCard or American Express. Include credit card number, expiration date and name on card or make check or money order payable to Mrs. Hanes Cookies.

Taxes & Other Charges

N.C. residents add 2% sales tax. Puerto Rico, Alaska, Hawaii and USVI, require \$14.00 additional postage per package and the handling. Delivery charges to foreign countries available upon request.

Address Corrections & Re-Shipping Charges

PLEASE MAKE SURE ALL ADDRESSES ARE CORRECT AND COMPLETE.

This year any returned package will be charged a returned fee & a reship fee. Any forwarded package will be charged an address correction fee. THE BOTTOM LINE IS THIS: A WRONG ADDRESS WILL COST YOU 3 TIMES THE SHIPPING AMOUNT TO RECEIVE IT. SO PLEASE DOUBLE CHECK ALL ADDRESSES.

Business Hours

Mon.-Fri.: 8am-5pm, Sat. 9am-2pm (Oct.-Dec., Sat.8am-4pm)

All Orders Must Be Received By Dec. 13th To Guarantee Holiday Delivery.

If Ordering By Mail.

For additional gifts, use own stationary. Please note whether each address is a business or a residence. We guarantee delivery in excellent condition to the addresses given us in your original order. Please make sure addressees are complete and correct. Include all suite and apartment numbers and correct zip codes. Your Christmas order must be received by Dec. 13th to guarantee Christmas delivery. We ship year-round.

Tracking Your Orders

Track your orders using your 6 digit CUSTOMER NUMBER or if you ordered on our website, use your 7 digit ORDER IDENTIFICATION NUMBER. Your customer number is the 6 digits located above your name on your brochure label or at the top of your invoice. If you indicated "ship at once" and your order is being sent via UPS, you can track your order by going to our website: www.hanescookies.com and click on Track Your Order. Just type in your customer number (or Order ID) and click Track. Please keep in mind that only orders that have been shipped can be tracked. Overseas and out of the contiguous USA packages cannot be tracked on this site.

Our rule of thumb for shipping is as follows: Orders received Before December 4th and requested to be shipped at once – normally ship within two days. If you request an arrival date in the future, we ship according to the estimated time in transit (allowing several days for delays). After December 5th, we are very busy, but still do our best. Our cut off date for guaranteed holiday delivery is December 13th. However, believe me, we do everything humanly possible to fill and send every order as quickly as we can no matter when it is received. Just remember this is not a mass produced product. It is made by hand... and we sell every cookie we make. So for the best possible service, simply Order Early!