

Mrs. Hanes' Hand Made Moravian Cookies  
 Moravian Sugar Crisps Co., Inc.  
 4643 Friedberg Church Road  
 Clemmons, NC 27012-6882

Toll Free Phone: (888) 764-1402  
 Toll Free Fax: (888) 764-4072

Item	Description	Price	Qty
<b>Ginger Crisps</b>			
G-1	1 lb. Tin	\$20.25	_____
G-2	2 lb. Tin	\$35.50	_____
M-P	7 Ounce Tubes	\$20.25 for 2	_____
<b>Sugar Crisps</b>			
S-1	1 lb. Tin	\$20.25	_____
S-2	2 lb. Tin	\$35.50	_____
S-P	6.3 Ounce Tubes	\$20.25 for 2	_____
<b>Black Walnut Crisps</b>			
W-1	1 lb. Tin	\$20.25	_____
W-2	2 lb. Tin	\$35.50	_____
<b>Lemon Crisps</b>			
L-1	1 lb. Tin	\$20.25	_____
L-2	2 lb. Tin	\$35.50	_____
<b>Chocolate Crisps</b>			
C-1	1 lb. Tin	\$20.25	_____
C-2	2 lb. Tin	\$35.50	_____
<b>Butterscotch Crisps</b>			
B-1	1 lb. Tin	\$20.25	_____
B-2	2 lb. Tin	\$35.50	_____
<b>Hanes Cookbook</b>			
CB2	Hanes Cookbook 2	\$20.00	_____
<b>Moravian Star</b>			
EF	Traditional Star	\$26.00	_____

Continued on page 2

**Assorted Gift Packs**

GP-1	2 Tube Variety Pack (S,G)	\$20.25	_____
GP-2	2 Tin Variety Pack (S,G)	\$38.50	_____
GP-3	3 Tin Variety Pack (S,G,C)	\$56.75	_____
GP-4	4 Tin Variety Pack (S,G,C,L)	\$75.00	_____
GP-5	5 Tin Variety Pack (S,G,C,L,B)	\$93.25	_____
GP-6	6 Tin Variety Pack (S,G,C,L,B,W)	\$109.00	_____
TU-6	6 Tube Variety Pack (S,G,C,L,B,W)	\$60.75	_____

**Subtotal:** \_\_\_\_\_

**Shipping & Handling (See Chart):** \_\_\_\_\_

**Sales Tax (2% of total)(N.C. residence only)** \_\_\_\_\_

**Purchase Total:** \_\_\_\_\_

**S=Sugar Crisp, G=Ginger Crisp, C=Chocolate Crisp, L=Lemon Crisp, B=Butterscotch Crisp, W=Black Walnut Crisp**

**Bill Address**

Name:
Street 1:
Street 2:
City:
State:
Zip Code:
Ship At Once: <input type="checkbox"/> Ship To Arrive By: _____

**Contact Information**

Phone:
E-mail:

**METHOD OF PAYMENT**

MasterCard (16 Numbers)     VISA (13 or 16 Numbers)     American Express

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

Signature \_\_\_\_\_ Exp. Date \_\_\_\_\_ / \_\_\_\_\_

**Ship To Address**

<input type="checkbox"/> Same As Above
Name:
Street 1:
Street 2:
City:
State:
Zip Code:
Gift Message:

**Mrs. Hanes' Cookies Shipping Chart**

<b>If Order Totals:</b>	<b>UPS Ground</b>	<b>UPS 2<sup>nd</sup> Day Air</b>	<b>UPS Next Day Air</b>
	Add	Add	Add
<b>Up to \$21.99</b>	\$8.95	\$31.50	\$53.25
<b>\$22.00 to \$41.99</b>	\$9.95	\$36.00	\$60.00
<b>\$42.00 to \$68.99</b>	\$11.00	\$42.50	\$70.00
<b>\$69.00 to \$84.99</b>	\$12.25	\$49.00	\$78.50
<b>\$85.00 to \$108.99</b>	\$13.25	\$53.00	\$81.00
<b>\$109.00 to \$134.99</b>	\$14.75	Call	Call
<b>\$135.00 to \$199.99</b>	\$17.50	Call	Call
<b>\$200.00 to \$299.99</b>	\$23.00	Call	Call
<b>\$300.00 to \$399.99</b>	\$27.75	Call	Call
<b>\$400.00 to \$499.99</b>	\$37.00	Call	Call
<b>\$500.00 to \$599.99</b>	\$46.00	Call	Call
<b>\$600.00 to \$699.99</b>	\$58.00	Call	Call
<b>\$700.00 to \$999.99</b>	\$70.00	Call	Call
<b>Over \$1000.00</b>	\$89.00	Call	Call

**DELIVERY, HANDLING & INSURANCE CHARGES FOR EACH SEPARATE ADDRESS**

Please Note: Each address you ship to require individual calculations to determine the postage charge. AK, HI, VI, and PR require an additional \$12.00 for each address plus regular shipping and handling. These packages are sent by US Priority Mail

**Telephone Orders**

If you prefer to order by phone, we will gladly help you. We add phone lines every year, but things sure do get busy, so – CALL EARLY!!!

Mon.-Fri: 8am-5pm, Sat. 9am-2pm (Oct.-Dec., Sat.8am-4pm)  
 Phone: (336) 764-1402  
 Fax: (336) 764-8637

Outside the 336 area code  
 Call toll free (888) 764-1402  
 Fax toll free (888) 764-4072

## Internet Orders

Our secured on-line store has been greatly improved! Just click on the 'Address Book' and set up your address book for Aunt Sue, Cousin Jim, and don't forget yourself! Once you have registered you can return any time and find all pertinent "ship to" information stored (with the exception of your credit card number – that's for your safety). [www.hanescookies.com](http://www.hanescookies.com)

## Important Fax Information

Fax#: (336) 764-8637 | Toll Free Fax#: (888) 764-4072

If you order by fax, Do Not Send A Copy Of Your Order By Mail. This could result in possible duplication. Include your credit card information and don't forget to give us your address.

## Payment

We accept Visa, MasterCard or American Express. Include credit card number, expiration date and name on card or make check or money order payable to Mrs. Hanes Cookies.

## Taxes & Other Charges

N.C. residents add 2% sales tax. Puerto Rico, Alaska, Hawaii and USVI, require \$12.00 additional postage per package and the handling. Delivery charges to foreign countries available upon request.

## Address Corrections & Re-Shipping Charges

**PLEASE MAKE SURE ALL ADDRESSES ARE CORRECT AND COMPLETE.**

U.P.S. now charges a returned package fee. This year any returned package will be charged a returned fee & a reship fee. Any forwarded package will be charged an address correction fee. THE BOTTOM LINE IS THIS: A WRONG ADDRESS WILL COST YOU 3 TIMES THE SHIPPING AMOUNT TO RECEIVE IT. SO PLEASE DOUBLE CHECK ALL ADDRESSES.

## Business Hours

Mon.-Fri.: 8am-5pm, Sat. 9am-2pm (Oct.-Dec., Sat.8am-4pm)

**All Orders Must Be Received By Dec. 12<sup>th</sup> To Guarantee Holiday Delivery.**

### **If Ordering By Mail.**

For additional gifts, use own stationary. Please note whether each address is a business or a residence. We guarantee delivery in excellent condition to the addresses given us in your original order. WE SHIP UPS whenever possible. Please make sure addressees are complete and correct. Include all suite and apartment numbers and correct zip codes. Your Christmas order must be received by Dec. 12<sup>th</sup> to guarantee Christmas delivery. We ship year-round.

### **Tracking Your Orders**

Track your orders using your 6 digit CUSTOMER NUMBER or if you ordered on our website, use your 7 digit ORDER IDENTIFICATION NUMBER. Your customer number is the 6 digits located above your name on your brochure label or at the top of your invoice. Your order will be shipped by UPS if it is NOT going to a P.O. Box or OUT of the contiguous USA. If you indicated "ship at once" and your order is being sent via UPS, you can track your order by going to our website: [www.hanescookies.com](http://www.hanescookies.com) and click on Track Your Order. Just type in your customer number (or Order ID) and click Track. Please keep in mind that only orders that have been shipped can be tracked.

Our rule of thumb for shipping is as follows: Orders received Before December 4<sup>th</sup> and requested to be shipped at once – normally ship within two days. If you request an arrival date in the future, we ship according to the estimated time in transit (allowing several days for delays). After December 5<sup>th</sup>, we are very busy, but still do our best. Our cut off date for guaranteed holiday delivery is December 12<sup>th</sup>. However, believe me, we do everything humanly possible to fill and send every order as quickly as we can no matter when it is received. Just remember this is not a mass produced product. It is made by hand... and we sell every cookie we make. So for the best possible service, simply Order Early!